

OSF SAINT ANTHONY MEDICAL CENTER OSF NORTHERN ILLINOIS EMS (NIEMS) SYSTEM, #121		
Policy Title: EMS System Program Plan Informing the Caller of an Estimated Time of Arrival		EMS Reference: 515.330 h) 6)
Approval Date:	Revision Date(s):	Policy # Page 1 of 1
EMSMD Signature:		EMS System Coordinator Signature:

Agencies dispatching ambulances shall inform the caller requesting an emergency vehicles of the estimated time of arrival when this information is requested by the caller.